



# ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 4834806797-5  
Statement Date: 04/04/2021  
Due Date: 04/26/2021

## Service For:

ALICE ROBBINS  
GLEN ROBBINS  
1998 N BLACKWOOD AVE  
CLOVIS, CA 93619

## Questions about your bill?

Solar Hotline: 1-877-743-4112 M-F 8-5  
General: 1-800-743-5000  
Monday-Friday 7 a.m.-9 p.m.  
Saturday 8 a.m.-6 p.m.  
www.pge.com/MyEnergy

## Ways To Pay

www.pge.com/waystopay

## Your Enrolled Programs

Medical Baseline, Net Energy Metering (NEM2)

## Your Account Summary

Credit Balance on Previous Statement	-\$213.58
Payment(s) Received Since Last Statement	0.00
Outstanding Credit Balance	-\$213.58
Current Electric Monthly Charges	\$9.53
Electric Adjustments	-17.20
Current Gas Charges	86.15
Gas Adjustments	-24.62

## CREDIT BALANCE - NO PAYMENT DUE

**-\$159.72**



Current charges include discounts for medical baseline, and \$41.82 for CA Climate Credit.

## Your Net Energy Metering (NEM) Account Summary

Year-to-date (YTD) NEM charges are based on your YTD usage. Your NEM balance will be reconciled on your annual True-Up statement (12/2021) and other charges and taxes may apply. No credits will be carried over to your next True-Up period. Please see the "Summary of Your NEM YTD Charges" for more details.

Total State Mandated Non-Bypassable Charges	\$29.14
Total Electric Minimum Delivery Charges	-28.92
<b>YTD Estimated NEM Charges At True-Up</b>	<b>\$0.22</b>

## Important Messages

The gas summer Tier 1 (baseline) season begins on April 1. Your total Tier 1 quantities shown were calculated using your daily summer baseline allowance starting April 1 and your daily winter baseline allowance for any days in your billing period before April 1.

**Thank you for your timely payments** You have an excellent payment record with us, and we thank you for your prompt payments.

*Continued on last page*

No payment is due. Please retain for your records. Thank you.

9990483480679750000009568000000000



Account Number:  
**4834806797-5**

Total Amount Due:  
**No Payment Due**

ALICE ROBBINS  
GLEN ROBBINS  
1998 N BLACKWOOD AVE  
CLOVIS, CA 93619-9501

PG&E  
BOX 997300  
SACRAMENTO, CA 95899-7300



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Statement Date: 04/04/2021  
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## Important Phone Numbers - Monday-Friday 7 a.m.-9 p.m., Saturday 8 a.m.-6 p.m.

### Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000

#### TTY 7-1-1

Servicio al Cliente en Español (Spanish) 1-800-660-6789  
華語客戶服務 (Chinese) 1-800-893-9555

Dịch vụ khách tiếng Việt (Vietnamese) 1-800-298-8438  
Business Customer Service 1-800-468-4743

#### Rules and rates

You may be eligible for a lower rate. To learn more about optional rates or view a complete list of rules and rates, visit [www.pge.com](http://www.pge.com) or call 1-800-743-5000.

**If you believe there is an error on your bill**, please call **1-800-743-5000** to speak with a representative. If you are not satisfied with our response, contact the California Public Utilities Commission (CPUC), Consumer Affairs Branch (CAB), 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, 1-800-649-7570 or 7-1-1 (8:30 AM to 4:30 PM, Monday through Friday) or by visiting [www.cpuc.ca.gov/complaints/](http://www.cpuc.ca.gov/complaints/).

To avoid having service turned off while you wait for the outcome of a complaint to the CPUC specifically regarding the accuracy of your bill, please contact CAB for assistance. If your case meets the eligibility criteria, CAB will provide you with instructions on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is under review to keep your service turned on.

**If you are not able to pay your bill**, call PG&E to discuss how we can help. You may qualify for reduced rates under PG&E's CARE program or other special programs and agencies may be available to assist you. You may qualify for PG&E's Energy Savings Assistance Program which is an energy efficiency program for income-qualified residential customers.

#### Important definitions

**Rotating outage blocks** are subject to change without advance notice due to operational conditions.

**Tier 1/Baseline allowance:** Some residential rates are given a Tier 1/Baseline allowance - a CPUC approved percentage of average customer usage during summer and winter months. Your Tier 1/Baseline allowance provides for basic needs at an affordable price and encourages conservation. Your allowance is assigned based on the climate where you live, the season and your heat source. As you use more energy, you pay more for usage. Any usage over your baseline allowance will be charged at a higher price.

**High Usage:** An increased price per kWh whenever electricity usage exceeds four times the Baseline Allowance (Tier 1) in a billing period. This charge does not apply to Time-of-Use rate plans.

**Wildfire Fund Charge:** Charge on behalf of the State of California Department of Water Resources (DWR) to fund the California Wildfire Fund. For usage prior to October 1, 2020, this charge included costs related to the 2001 California energy crisis, also collected on behalf of the DWR. These charges belong to DWR, not PG&E.

**Power Charge Indifference Adjustment (PCIA):** Ensures that non-exempt customers under PG&E's GT and ECR rate schedules or who purchase electricity (generation) from non-PG&E suppliers pay their share of generation costs.

**Gas Public Purpose Program (PPP) Surcharge.** Used to fund state-mandated gas assistance programs for low-income customers, energy efficiency programs, and public-interest research and development.

Visit [www.pge.com/billexplanation](http://www.pge.com/billexplanation) for more definitions. To view most recent bill inserts including legal or mandated notices, visit [www.pge.com/billinserts](http://www.pge.com/billinserts).

#### Your Electric Charges Breakdown

Distribution	\$9.53
<b>Total Electric Charges</b>	<b>\$9.53</b>

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Please do not mark in box. For system use only.

#### Update My Information (English Only)

Please allow 1-2 billing cycles for changes to take effect

**Account Number: 4834806797-5**

Change my mailing address to: \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ ZIP code \_\_\_\_\_

Primary Phone # \_\_\_\_\_ Primary Email \_\_\_\_\_

#### Ways To Pay

- **Online via web or mobile at [www.pge.com/waystopay](http://www.pge.com/waystopay)**
- **By mail:** Send your payment along with this payment stub in the envelope provided.
- **By debit card, Visa, MasterCard, American Express, or Discover:** Call 877-704-8470 at any time. (Our independent service provider charges a fee per transaction.)
- **At a PG&E payment center or local office:** To find a payment center or local office near you, please visit [www.pge.com](http://www.pge.com) or call 800-743-5000. Please bring a copy of your bill with you.



# RATE PLAN COMPARISON

Account No: 4834806797-5

Service Agreement ID: 4839715964

Service For: 1998 N BLACKWOOD

## You have electric rate plan options

PG&E has Time-of-Use rate plan options that encourage the use of cleaner, renewable energy when it is most available, and that encourage less energy use when demand is highest. Each of these rate plan gives you the opportunity to control your costs by managing how much and when you use electricity. Go to [pge.com/myrate](http://pge.com/myrate) to view your household's electricity usage and compare rate options. For assistance, visit [pge.com/helpcenter](http://pge.com/helpcenter).

## Your Personalized Electric Rate Plan Comparison

This report is based on your historical electricity usage and assumes no change to how you use energy. Visit [pge.com/myrate](http://pge.com/myrate) to review your report online. You can also choose to change your rate plan.

If you have an electric vehicle (EV), learn more about specific EV rate plans at [pge.com/evrates](http://pge.com/evrates).

Your Current Rate Plan	Optional Rate Plan	Optional Rate Plan	Optional Rate Plan
<b>Time-of-Use (Peak Pricing 4 - 9 p.m. Weekdays) (E-TOU-B)</b>	<b>Time-of-Use (Peak Pricing 4 - 9 p.m. Every Day) (E-TOU-C)</b>	<b>Time-of-Use (Peak Pricing 5 - 8 p.m. Weekdays) (E-TOU-D)</b>	<i>(Intentionally left blank)</i>
Prices vary based on when electricity is used each day. Reduce some usage between 4 - 9 p.m. on weekdays. This rate plan has no baseline allowance and is no longer available to customers who are not already enrolled. Visit <a href="http://pge.com/rates">pge.com/rates</a> .	Prices vary based on when electricity is used each day. Reduce some usage during higher priced times between 4 - 9 p.m. Includes a baseline credit that offers a price discount for usage below the baseline allowance. Visit <a href="http://pge.com/toueveryday">pge.com/toueveryday</a> .	Prices vary based on when electricity is used each day. Reduce some usage during higher priced times between 5 - 8 p.m. on weekdays. This rate plan has no baseline allowance. Visit <a href="http://pge.com/rates">pge.com/rates</a> .	<i>(Intentionally left blank)</i>

**Annual bill estimates below are based on your past 12 months of electricity usage (does not include gas).**

<b>\$710/annual</b>	<b>\$625/annual</b>	<b>\$625/annual</b>	<i>(Intentionally left blank)</i>
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**Online rate plan comparisons are frequently updated to reflect your past usage. Annual bill estimates on this report may not exactly match annual estimates provided online. Current rates in effect at the time of the report.**

The rate comparisons and chart are provided for illustrative purposes only and do not constitute a representation or recommendation by PG&E as to what rate schedule is best for you. This chart only depicts volumetric usage charges based on your available historical interval data usage. It is based on rates currently in effect, which are subject to change periodically as approved by the CPUC. This comparison does not include other fees such as local utility user taxes, certain other taxes, surcharges, and fees. As a result, the cost comparison displayed in the chart on the reverse page is an illustrative estimate that does not reflect all charges on your bill.

PG&E cannot guarantee the accuracy, completeness or usefulness of rate plan information or the estimated cost information displayed. PG&E expressly disclaims any and all liability for any damages of any nature (including direct, indirect, incidental and consequential) arising in connection with the use of rate plan comparisons and arising in connection with the use of the monthly estimated bill comparison.

NEM1 customers that switch to Time-of-Use (Peak Pricing 4-9 Every Day) (E-TOU-C) with Bill Protection will True-Up before the rate change takes effect.



# ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 4834806797-5  
Statement Date: 04/04/2021  
Due Date: 04/26/2021

## Summary of Your NEM Year-to-Date (YTD) Charges

Service For: 1998 N BLACKWOOD AVE  
Service Agreement ID: 4839715964  
Rate Schedule: ETOUB M Residential Time-of-Use Service

## Summary of NEM Charges

Bill Period End Date	Net Peak Usage (kWh)	Net Off Peak Usage (kWh)	Net Usage (kWh)	Estimated NEM Charges Before Taxes	Estimated NEM Charges After Taxes
02/01/2021	130	170	299	\$82.91	\$83.00
03/03/2021	75	-195	-120	-17.32	-17.35
04/01/2021	13	-312	-299	-62.21	-62.30
TOTAL	218	-337	-120	\$3.38	\$3.35

Estimated tax amount, if applicable, is displayed in the box below. Differences in net usage occur due to rounding.

## Electric Charges

Bill Period End Date	Minimum Delivery Charges	Energy Charges *
02/01/2021	\$9.53	\$29.77
03/03/2021	9.86	-9.60
04/01/2021	9.53	-27.64
TOTAL	\$28.92	-\$7.47

\* Please go to [pge.com/electricrates](http://pge.com/electricrates) to find the generation component of your Energy Charges.

## How Your True-Up is Calculated

Your Year-to-Date (YTD) Total NEM Charges represent the balance of your net usage since the start of your True-Up period. Charges and credits are calculated each month but are not billed until the end of the True-Up period. The State Mandated Non-Bypassable Charges are based on usage (kWh) and are relevant to determine your True-Up amount. Your NEM electric usage charges and credits will be reset to zero at True-Up.

The Minimum Delivery Charge is billed monthly and credited at True-Up if the total NEM Charges Before Taxes or total State Mandated Non-Bypassable Charges are greater than your cumulative Minimum Delivery Charges. Refer to Detail of NEM Charges page for details about the State Mandated Non-Bypassable Charges.

If negative, Energy Charges are not applicable at True-Up.

You may be eligible for Net Surplus Compensation (NSC) at True-Up if your total **Net Usage (kWh)** is negative. Your estimated True-Up NSC would be **-\$3.27**.

This is your YTD balance. Your total NEM balance will be reconciled on your True-Up statement (**12/2021**).

Total NEM Charges Before Taxes	\$3.38
Total State Mandated Non-Bypassable Charges	29.14
Total Electric Minimum Delivery Charges	-28.92
<b>YTD Estimated NEM Charges At True-Up</b>	<b>\$0.22</b>



# ENERGY STATEMENT

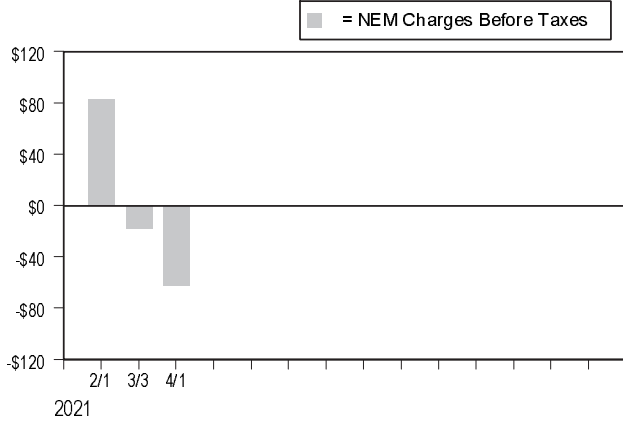
www.pge.com/MyEnergy

Account No: 4834806797-5  
Statement Date: 04/04/2021  
Due Date: 04/26/2021

## Summary of Your NEM Year-to-Date (YTD) Charges (continued)

Service For: 1998 N BLACKWOOD AVE  
Service Agreement ID: 4839715964  
Rate Schedule: ETOUB M Residential Time-of-Use Service

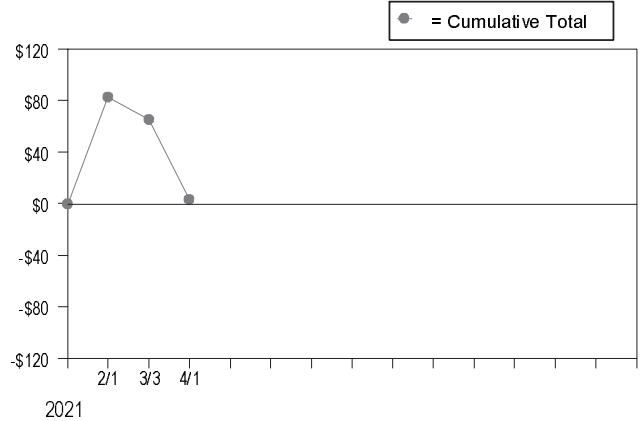
### NEM Charges Before Taxes



#### Monthly NEM Charges

Monthly NEM Charges represent the cost of the electricity you use each month. You don't pay your monthly NEM balance each month. Instead, your Monthly NEM Charges are added up to calculate your Cumulative NEM balance, which you pay at True-Up.

### Cumulative NEM Balance by Month



#### Cumulative NEM Balance

Cumulative NEM balance is a running total of your electricity costs and can increase or decrease depending on each month's use and generation. You only pay your Cumulative NEM balance at True-Up.



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Account No: 4834806797-5  
Statement Date: 04/04/2021  
Due Date: 04/26/2021

## Details of Electric Monthly Charges

03/04/2021 - 04/01/2021 (29 billing days)

Service For: 1998 N BLACKWOOD AVE  
Service Agreement ID: 4839715964  
Rate Schedule: ETOUB M Residential Time-of-Use Service  
Enrolled Programs: Net Energy Metering (NEM2)

### 03/04/2021 – 04/01/2021

Minimum Delivery Charge <sup>1</sup> 29 days @ \$0.32854 \$9.53

**Electric Monthly Charges \$9.53**

<sup>1</sup> The Minimum Delivery Charge is set by the CPUC. Your electric Minimum Delivery Charge for this period is \$9.53. This amount can include applicable discounts and may be deducted at True-Up if your total NEM Charges Before Taxes are greater than your total Minimum Delivery Charges.

## Service Information

Meter # 1010347031  
Consumption 390.902000 kWh  
Net Generation -689.588000 kWh  
Net Usage -298.686000 kWh  
Heat Source M - Not Electric  
Serial J  
Rotating Outage Block 1M



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## Details of NEM Charges

03/04/2021 - 04/01/2021 (29 billing days)

Service For: 1998 N BLACKWOOD AVE  
Service Agreement ID: 4839715964  
Rate Schedule: ETOUB M Residential Time-of-Use Service  
Enrolled Programs: Net Energy Metering (NEM2)

### 03/04/2021 – 04/01/2021

Net Usage			
Peak	13.118000 kWh @ \$0.27671		\$3.63
Off Peak	-311.804000 kWh @ \$0.25791		-80.42
NBC Net Usage Adjustment			6.72
State Mandated Non-Bypassable Charge <sup>1</sup>			7.86
Energy Commission Tax			-0.09

**Monthly NEM Charges** **-\$62.30**

<sup>1</sup> The State Mandated Non-Bypassable Charge (NBC) cannot be reduced by any net generation credits. If applicable, additional discounts are included in the NBC.

Your NEM balance will be reconciled on your True-Up statement (12/2021).

### Average Daily Usage (kWh / day)

Last Year	Last Period	Current Period
-7.60	-4.01	-10.30

## Adjustments

California Climate Credit -\$17.20

**Total Adjustments** **-\$17.20**

## Service Information

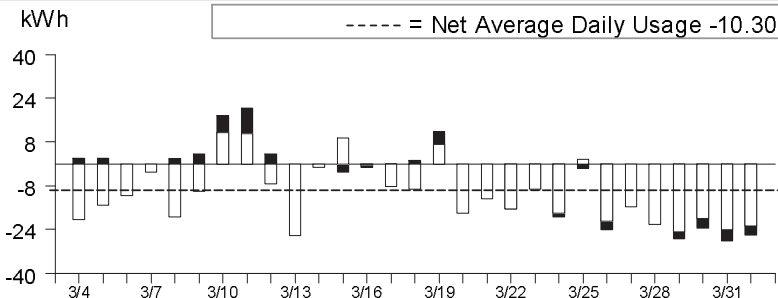
Meter #	1010347031
Consumption	390.902000 kWh
Net Generation	-689.588000 kWh
Net Usage	-298.686000 kWh
Heat Source	M - Not Electric
Serial	J
Rotating Outage Block	1M

## Additional Messages

You received a **California Climate Credit** on your electric bill. Learn how you can use these savings to further reduce your energy costs and help fight climate change at [EnergyUpgradeCA.org/credit](http://EnergyUpgradeCA.org/credit).

The State Mandated Non-Bypassable Charge (NBC) is calculated based on your energy usage and is relevant to determine the True-Up amount. This charge includes the following fees: Public Purpose Programs, Nuclear Decommissioning, DWR Bond Charge and Competition Transition Charge. The NBC Net Usage Adjustment is to ensure that you don't pay for NBCs twice.

## Net Electric Usage This Period: -298.686000 kWh, 29 billing days



Peak<sup>1</sup>  
 Off Peak<sup>2</sup>

### Energy Charges

\$3.63  
-\$80.42

<sup>1</sup>Peak: 4:00pm-9:00pm, M-F (except Holidays);  
<sup>2</sup>Off Peak: All Other Hours



# ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 4834806797-5  
Statement Date: 04/04/2021  
Due Date: 04/26/2021

## Details of Gas Charges

03/05/2021 - 04/02/2021 (29 billing days)

Service For: 1998 N BLACKWOOD AVE  
Service Agreement ID: 4834806965  
Rate Schedule: G1 RM Residential Service  
Enrolled Programs: Medical Baseline

03/05/2021 – 03/31/2021

Your Tier Usage

1

2

Tier 1 Allowance	34.56 Therms	(27 days x 1.28 Therms/day)	
Additional Medical Baseline	22.19 Therms	(27 days x 0.82192 Thms/d)	
Total Tier 1 Allowance	56.75 Therms		
Tier 1 Usage	47.482760 Therms	@ \$1.62184	\$77.01
Gas PPP Surcharge (\$0.07021 /Therm)			3.34

04/01/2021 – 04/02/2021

Your Tier Usage

1

2

Tier 1 Allowance	0.72 Therms	(2 days x 0.36 Therms/day)	
Additional Medical Baseline	1.64 Therms	(2 days x 0.82192 Thms/d)	
Total Tier 1 Allowance	2.36 Therms		
Tier 1 Usage	2.360000 Therms	@ \$1.42172	\$3.36
Tier 2 Usage	1.157240 Therms	@ \$1.90338	2.20
Gas PPP Surcharge (\$0.07021 /Therm)			0.24

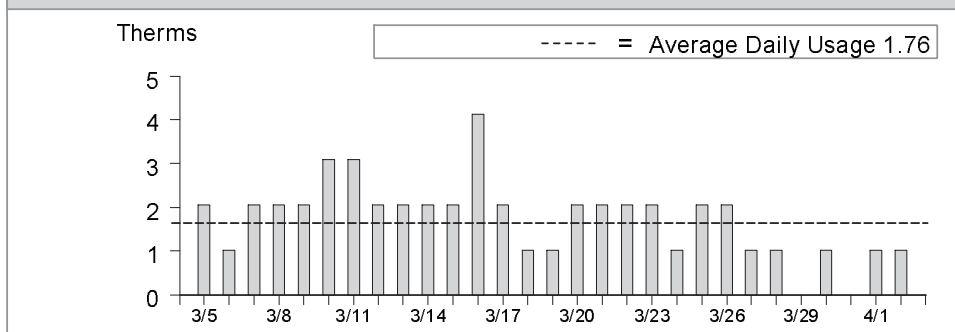
## Total Gas Charges

**\$86.15**

### Average Daily Usage (Therms / day)

Last Year	Last Period	Current Period
1.62	2.33	1.76

### Gas Usage This Period: 51.000000 Therms, 29 billing days



### Service Information

Meter #	60843959
Current Meter Reading	4,268
Prior Meter Reading	4,219
Difference	49
Multiplier	1.034957
Total Usage	51.000000 Therms
Baseline Territory	R
Serial	J

### Gas Procurement Costs (\$/Therm)

03/05/2021 - 03/31/2021	\$0.42316
04/01/2021 - 04/02/2021	\$0.22304

### Additional Messages

You received a **California Climate Credit** on your natural gas bill. Households receive the natural gas credit once a year. Learn how you can use these savings to further reduce your energy costs and help fight climate change at [EnergyUpgradeCA.org/credit](http://EnergyUpgradeCA.org/credit).





# ENERGY STATEMENT

[www.pge.com/MyEnergy](http://www.pge.com/MyEnergy)

Account No: 4834806797-5  
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## Details of Gas Charges (continued)

Service For: 1998 N BLACKWOOD AVE

Service Agreement ID: 4834806965

### Adjustments

California Climate Credit	-\$24.62
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<b>Total Adjustments</b>	<b>-\$24.62</b>
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# ENERGY STATEMENT

[www.pge.com/MyEnergy](http://www.pge.com/MyEnergy)

Account No: 4834806797-5

Statement Date: 04/04/2021

**Due Date: 04/26/2021**

## Important Messages (continued from page 1)

**Energy Savings Assistance Program:** provides free home improvements to help keep your home more energy efficient, safe and comfortable. Apply by answering a few simple questions at [www.pge.com/energysavings](http://www.pge.com/energysavings) or call **1-800-989-9744**.

**Programa Energy Savings Assistance:** proporciona mejoras al hogar sin costo para ayudar a que este sea más eficiente en el consumo de energía, más seguro y más cómodo. Solicite respondiendo a unas pocas preguntas simples en [www.pge.com/ahorreenergia](http://www.pge.com/ahorreenergia) o llamando al **1-800-989-9744**.

**Electric power line safety** PG&E cares about your safety. Be aware of your surroundings and keep yourself, tools, equipment and antennas at least 10 feet away from overhead power lines. If you see an electric power line fall to the ground, keep yourself and others away. Call **9-1-1**.

**Call 811 before you dig.** A common cause of pipeline accidents is damage from digging. If you plan on doing any digging, such as planting a tree or installing a fence, please call **811** at least two working days before you dig. One free call will notify underground utilities to mark the location of underground lines, helping you to plan a safe project.